SIG EXTERNAL WEBMAIL ACCESS

To access your SIG emails while overseas or using while some other computers other than the one you use every day at your office please do the following;

- 1. Open up any browser such as internet explorer or google chrome and type or copy and paste any of the three following addresses below on the browsers address bar:
 - i. https://mailserver.mof.gov.sb/owa
- ii. https://mail.sig.gov.sb/owa
- iii. https:/vpn.sig.gov.sb/owa
- 2. Your Outlook Web App will be displayed as per below;

Outlook [®] Web App	
Security (show explanation)	
 This is a public or shared computer This is a private computer 	
Use the light version of Outlook Web App	
User name:	
Password:	
Sign in	
Connected to Microsoft Exchange © 2010 Microsoft Corporation. All rights reserved.	

Enter your username and Password as on the respective spaces above and click the sign in button. Your username and passwords are same as the ones you use to log into your SIG computer every day. For instance if your name is Mary Jane it should be mjane etc
 Should you have any problems logging in to your webmail, please email <u>IT@sig.gov.sb</u> using your private email or call ICT Support Unit on 24580, 27667 or 27668

3. TO CHANGE PASSWORD FOR YOUR SIG WEBMAIL

If you want to change your password to something else that you are familiar with or you are being prompted that your password is about to expire.

- i. Click on *Options* on the top left hand side of Outlook Web Access. See below
- ii. Go to *Change your Password*

	sign out Robert Mamipitu
[Ticket #1239] IRD Gizo not access to er	n: Options Set Automatic Replies
CTSU Helpdesk	Change Your Password Create an Inbox R
To: Robert Mamipitu	See All Options AM Select a Theme
On Aug 20, 2014 @ 10:32 am, Casper Sonia wrote: Hi,	
Robert Mamipitu of IRD Gizo reported that he cannot access his email. T continues to appear is that his password is invalid. Can you please rectif	_

iii. You will need to put in your old (current) password once, and your new password twice as per below;

Outlook Web App			
Mail > Options			
Account			
Organize E-Mail	Mail Calendar General Sent Items Regional Password		
Groups			
Settings	Change Password		
Phone	Enter your current password, type a new password, and then type it again to confirm it.		
Block or Allow	After saving, you might need to re-enter your user name and password and sign in again. You'll be notified when your password has been changed successfully.		
	Domain\user name: MOE\rmanipitu		
	Current password:		
	New password:		
	Confirm new password:		
	√ Save		

iv. Then click on *Save* to commit/save the new password and make sure to remember it. If you forget please once again contact your ICT Support Unit.