



Solomon Islands
Government

SIG Five-Year ICT Strategic Plan

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SIG ICT Services





Why the Whole of Government Five-Year ICT Strategic Plan

The Solomon Islands Government Five-Year Strategic Plan has a focus on:

- Bringing Government to people
- Enabling SIG Technological modernisation
- Improving the way Government conducts work
- Enabling and improving SIG ICT Services and SIG Connect

Opportunities provided by the SIG Five-Year ICT Strategic Plan:

- Aligns SIG's capabilities and provides a coordinated approach to ICT to lead strategic, transformational projects for all of government
- Creates the environment to implement All of SIG projects such as E-Governance and Government Digital Transformation



SIG ICT Services



Goal 1: Increase efficiency of SIG ICT services through strengthened ICT leadership and workforce

People
Resources
Governance

Organisation Restructuring

- The new structure will enable ICTSU to become a learning organisation by focusing on:
- Separating operations from Strategy
- Creating teams focused on strategy, service improvement and organisation learning
- Developing and maturing project management practice
- Improving technological focus by increasing teams specialisation
- Continual service improvement by implementing a standards and business processes team.

Training and upskilling

- Medium-term skills development plan
- In House training Lab
- In House training datacentre



SIG ICT Services



Goal 2: Modern, sustainable and secure SIG ICT infrastructure and systems

Operation
Service Delivery
Risk & Security

- Major SIG Connect upgrade and expansion, datacentre and network.
- Cybersecurity Operations Centre
- VOIP / Unified communications
- Citrix for remote apps
- Support to ICT in Education Masterplan



SIG ICT Services



Goal 3: Digitized government services to SIG and citizens

Transformation
Digital Services
Access to Information

- Web presence
- SIG Services Portal
- SIG Services App
- National Digital ID
- Digital Services Hub
- Document Management Systems
- E-Cabinet
- Asset management information systems



SIG ICT Services



Goal 4: An information driven government fully leveraging existing data.

Big Data Analytics

- Business Intelligence and Data analytics
- Implementing Business Intelligence tools
- Working with SIG agencies to develop the use of BI to Support strategic decision making

Promote access to SIG information systems anywhere, anytime for better decision making.



SIG ICT Services



THANK YOU



SIG ICT Services